Brijith Ross

LinkedIn
Email

QA ENGINEER | MANUAL & AUTOMATION TESTING | POS & RETAIL DOMAIN

SUMMARY

Results-driven QA Engineer with 1+ year of hands-on experience in a product-based POS software company. Consistently delivered stable, zero-defect releases as a core Quick Response Team (QRT) member by applying structured test strategies, root cause analysis, and rigorous regression practices. Proficient in Selenium WebDriver automation, Postman API testing, and JIRA-based defect lifecycle management within Agile Scrum environments.

EXPERIENCE

Junior QA Engineer

AUG 2025 - PRESENT

RETAILCLOUD · CALICUT

- Designed and executed 200+ test cases spanning functional, smoke, regression, negative, and UAT testing for POS modules: Inventory, Billing, Reports, and third-party Integrations
- Served as a core Quick Response Team (QRT) member — triaged and resolved critical production bugs under tight SLA deadlines
- Conducted root cause analysis (RCA) on production incidents; implemented targeted regression suites to prevent recurrence and validate fix integrity before release
- Performed REST API testing in Postman — validated request/response payloads, status codes, authentication headers, and boundary/negative scenarios
- Logged, tracked, and closed 150+ defects in JIRA across full defect lifecycle (triage, fix validation, release sign-off); maintained traceability matrices
- Authored and maintained comprehensive test documentation: test plans, test data sets, traceability matrices, and release checklists

Software Tester — Intern

FEB 2023 - MAY 2023

CAMERINFOLKS · KOCHI

- Designed and executed 100+ manual test cases for web applications covering regression, smoke, and negative scenarios under senior QA guidance
- Built Selenium WebDriver (Java + TestNG) automation scripts for repetitive UI test flows, reducing manual testing effort on regression cycles by ~40%
- Performed API testing with Postman and introductory performance testing with JMeter to identify response-time bottlenecks and flag SLA risks early
- Tracked defects in JIRA and actively participated in sprint planning, daily stand-ups, and retrospectives within an Agile Scrum team

Junior Software Developer

AUG 2021 - MAY 2022

AMBREZENT TECHNOLOGIES

- Contributed to web application development using Java and HTML; provided testing support and defect feedback to QA team during release cycles

SKILLS

Languages

Java, SQL, HTML, CSS

Methodologies

Agile Scrum, SDLC, STLC, Root Cause Analysis, Test Case Design, Traceability Matrix

Domain

POS Software, Retail Web Apps, Inventory, Billing, Reports, Integrations

Defect & PM Tools

JIRA (Bug Tracking, Sprint Management, Dashboards)

API & Performance

Postman (REST API), JMeter (Performance Testing)

Automation

Selenium WebDriver, TestNG, Java

Testing Types

Functional, Regression, Smoke, UAT, Negative, End-to-End, API Testing

EDUCATION

Software Testing

JAN 2023 - JAN 2023

CAMERINFOLKS

Bachelor of Technology — Computer Science Engineering

JAN 2018 - JAN 2022

APJ ABDUL KALAM TECHNOLOGICAL UNIVERSITY

Core Java & Selenium WebDriver

HANDS-ON PROJECT CERTIFICATION